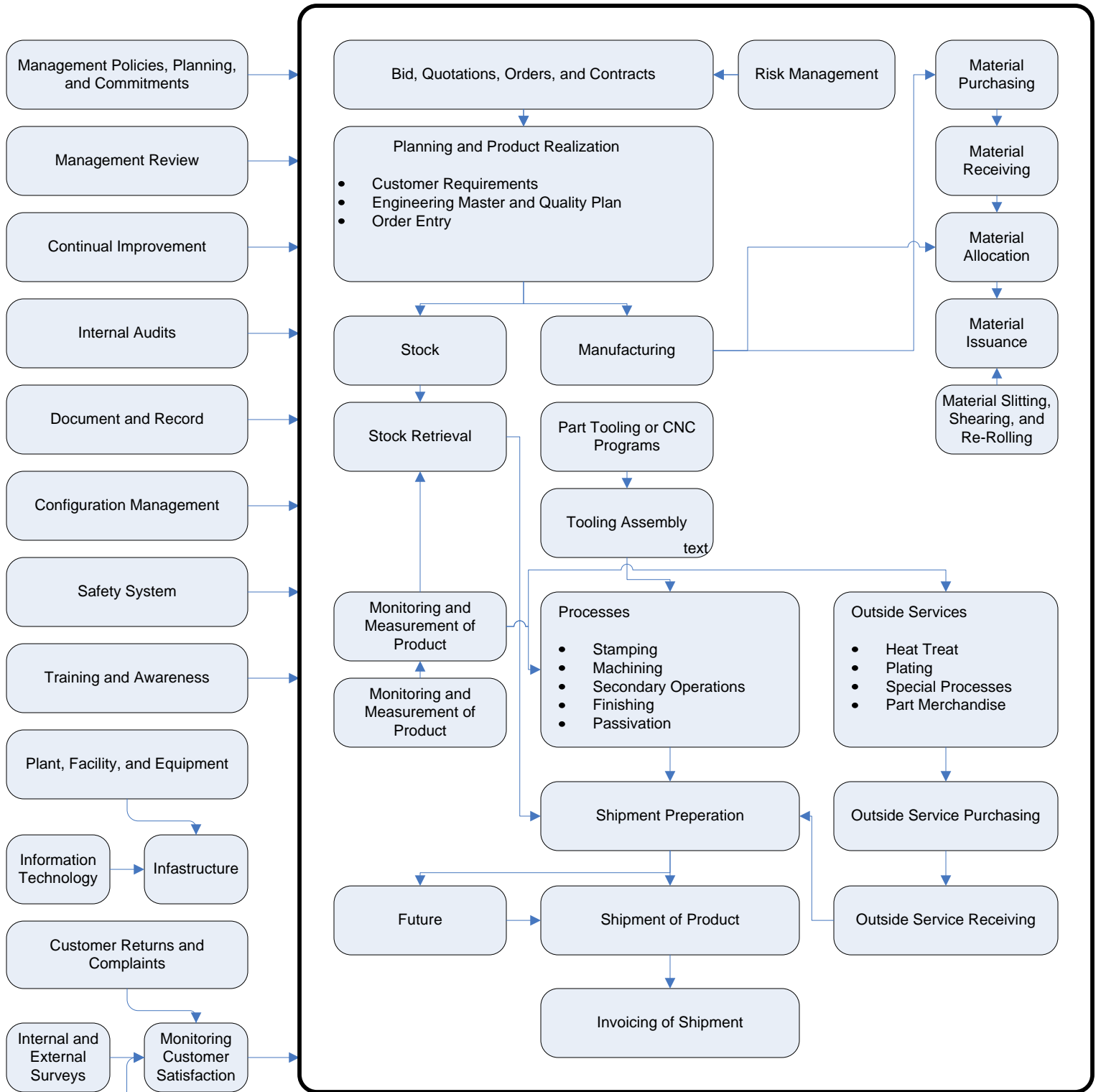


PD-21-REF-3 Management System Process Sequence and Interaction



Employees represent the needs of the customer when addressing the requirements listed above and are authorized to:

- initiate action to prevent non-conformities;
- identify and document any management system problems;
- initiate, recommend or provide solutions;
- verify implementation of the solutions, control further processing of orders when a discrepancy is found and
- stop production of any unsatisfactory product until discrepancies are corrected.